

Rents data produced for monthly KPIs – Year end March 2022

Total of credits held on accounts

March 2022 - There were 3,702 accounts in credit with a total value of £845k

March 2021 - There were 3,665 accounts in credit with a total value of £801k

Total rent arrears on accounts

March 2022 – There were 1,054 accounts in arrears with a total value of £237.3k

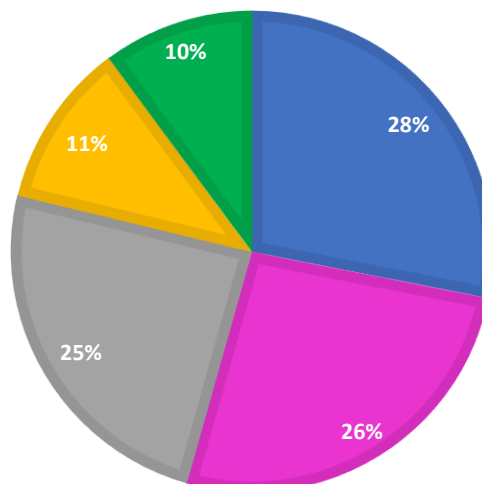
March 2021 – There were 1,101 accounts in arrears with a total value of £237.8k

Rent arrears as of Sunday 3 April 2022

Banding of money owed (£)	No. of cases in arrears	Value of debt (£)	% of arrears cases
0.01 – 100.00	660	7,800	62.5
100.01 – 250.00	144	23,400	13.5
250.01 – 500.00	127	46,200	12
500.01 – 1,000.00	70	46,000	6.5
1,000.01 – 2,000.00	39	53,000	4
2,000.01 – 3,000.00	3	6,800	0.5
3,000.01 and over	11	54,100	1
Totals	1,054	237,300	100%

RENT ARREARS BY PATCH 3 APRIL 2022

■ Milford/Witley/Elstead/Farnham ■ Godalming ■ Cranleigh ■ Farnham ■ Haslemere



Universal Credit (UC)

UC claimants with credits held on accounts

March 2022 - There were 682 accounts in credit with a total value of £240k

March 2021 - There were 574 accounts in credit with a total value of £187k

UC claimants with rent arrears on accounts

March 2022 – There were 334 accounts in arrears with a total value of £141k

March 2021 – There were 291 accounts in arrears with a total value of £127k

Universal Credit arrears as of Sunday 3 April 2022

Bandings	No. of cases in arrears	Value of debt (£)	% of UC arrears cases
£0.01 – £100.00	129	3,400	38.5
£100.01 - £250.00	64	10,800	19
250.01 - £500.00	66	24,300	20
£500.01 - £1000.00	38	25,500	11.5
£1000.01 - £2000.00	27	35,200	8
£2000.01 - £3000.00	3	6,800	1
£3000.1 and over	7	35,000	2
Total	334	141,000	100%

Pre covid, February 2020 – we had 454 tenants with a UC claim.

March 2022 - there were 1,091 tenants with a UC claim – that's an increase of 637 since the start of the pandemic

UC arrears equate to 60% of the overall arrears outstanding at the end of March 2022

Tenants in arrears claiming UC are equally distributed between the patches, so there is no UC hot spot identified